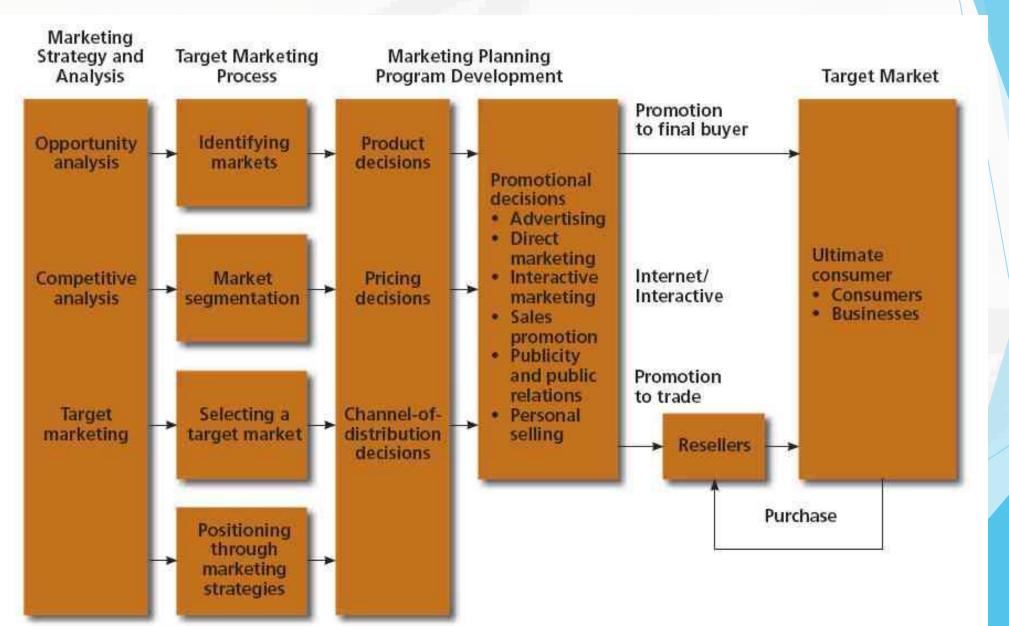
# Chapter 2 The role of IMC in the marketing process (part 1)



By Emran Mohammad (Emd) Mkt 337 (sections 3)

## Marketing & Promotions Process Model



#### Marketing Strategy and Analysis

#### **Strategic Marketing Plan**

Opportunity Analysis Competitive Analysis Target Market Selection

## Strategic marketing plan

- Opportunity analysis
  - Based on the product-market expansion grid

- Opportunities exist where
  - Demand trends are favorable
  - Customer needs are not satisfied
  - Compete effectively





## **Competitive Analysis**

- Direct brand competition
- Indirect brand competition



- One needs competitive advantage
  - An edge over the others
  - Brand revitalization
    - A strategy to recapture lost sources of brand equity and identify and establish new sources of brand equity. This may include product modification or brand repositioning.



#### Target market selection

- One or more segments with difference in communication objectives, promotions, budget etc.
- Both marketing and communication objectives are derived from situation analysis and promotion mix





Ben's home Posing with his Mom

#### The Target Marketing Process

Identify markets with unfulfilled needs

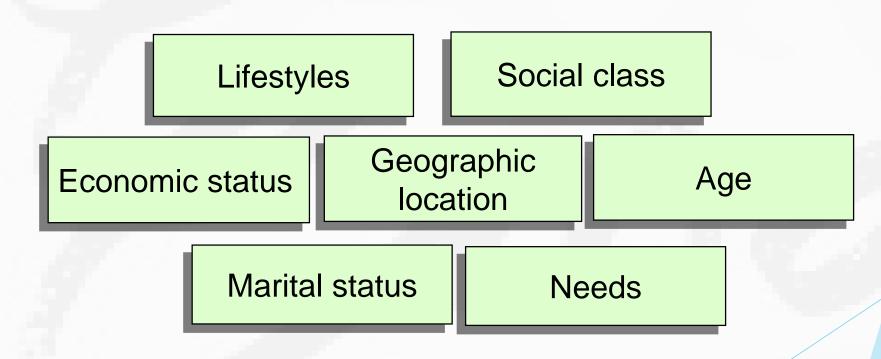
Determine market segmentation

Select a market to target

Position through marketing strategies

#### Marketing Strategy and Analysis

Isolate Consumers With Similar...



## Types of Market Segmentation

Demographic	Geographic	Behavioral
Gender	Region	Usage rate
Age	City size	Brand loyalty
Race	Metropolitan area	
Life stage	Density	
Birth era		Benefit
Household size	Psychographic	Benefit sought
Residence tenure	Personality	
Marital status	Values/Lifestyle	

## Selecting a target market

Undifferentiated market

Differentiated market

Concentrated market







## Positioning

- Positioning is what comes to the mind of the customers hear or see the name of a brand. So for different brands, there are different positioning
- Position is done by
  - Product attributed/benefits
  - Price/Quality
  - Use/Application
  - Product class
  - Product user
  - Competitor
  - Cultural symbols